MANAGED SOFTWARE TECHNOLOGY SERVICES

Comprehensive system monitoring, management & support

If the typical IT "break-fix" approach isn't working, there must be an alternative. At Reintivity, we think there is - one in which IT can provide value to the business while also being proactive in its approach to technology and software.

The concept of Reintivity's modern-day IT service is built on basic, tried-and-true techniques and practices, such as:

- **Regular maintenance evaluations** of all IT equipment to extend computer systems' usability and performance

- **Ensure that security patches** and software upgrades are installed to protect the network and endpoints from both faults and threats

- **Early detection and proactive monitoring** to discover and address issues before they cause downtime and interruption

- **Reporting and tracking** to identify and replace faulty equipment

OUR IT SUPPORT EXPERTS PROVIDE COMPREHENSIVE ASSISTANCE

Every Reintivity customer receives a dedicated IT support team comprised of software technology professionals. Your care team is familiar with your business' operations and can help you navigate the complexity of software and technology.

It all starts with a thorough grasp of your company's specific requirements and assisting you in making plans for future changes. Then we build and maintain a technological infrastructure that offers ongoing assistance for your employees at every stage of the process.

OUTSOURCED IT SUPPORT DELIVERS RESULTS!

Reintivity takes pride in our extensive Managed IT Services offering and makes every effort to service and maintain all Customer Systems in compliance with the following guidelines:

Security Mgmt & Monitoring
End-Point management, continuous monitoring, perimeter control and cloud security administration

Data Management & Storage
Data storage, warehousing, and management, app and database monitoring, hosted / SaaS delivery

Software & Hardware Fixes
Server and application management, remote install and administration, configuration and continuous compliance

Workstation Management
Remote deployment, setup and administration, anti-malware and virus management and workstation licensing

Backup and Recovery
Short and long term data retention, restoration services, backup testing, failure reporting and support

IT Project Consulting
Project management of any software and technology related tasks that are complex in nature

Server & App Management
Remote software install, configuration and continuous compliance, remote server management and license mgmt

Network Management
Firewall administration, router/modem & switch management, print and wireless network configuration and control

OUR IT CARE TEAMS MAKE CERTAIN THAT YOU HAVE:

Access to the professionals - Because of our extensive experience in software and technology, you can count on Reintivity to keep your systems up and running and your data safe. This frees up your internal personnel to work on projects that benefit and expand your practice.

Proactive process to handle challenges - Imagine being able to detect any issue before it happens. We use the same principle to your systems, using best practices we've established through time to avoid problems from arising.

Pricing that is straightforward and based on value - You'll never have to worry about unforeseen expenditures or costly infrastructure updates with our simple, value-based service plans and pricing. You may select from a variety of service options to meet your unique requirements. For a fraction of the cost of a full-time employee, these plans also provide you direct access to all the resources that power our IT Care Teams.

Reinvent your managed IT support plan.
Visit Us: www.reintivity.com

REINTIVITY
cloud tech solutions